

Patient Comment Card Summary 2021-2022

Date	A Selection of Patient Feedback	Comments/Improvement
April 2021	Total received = 4 Recommend to friends and family: 4 =Extremely likely, =Likely, =Neither, =Unlikely, =Extremely Unlikely	
May 2021	Total received = 3 Recommend to friends and family: 2= Extremely likely ,1 =Likely, =Neither, =Unlikely, =Extremely Unlikely	
	Thank Sam Iain and Howard for their kindness, courtesy and outstanding professional manner To all for excellent care this year	
June 2021	Total received =11 Recommend to friends and family: = 11 Extremely likely,0 =Likely, 0=Neither, 0 =Unlikely, 0=Extremely Unlikely	
	You are all wonderful. Appreciate your efficiency. Impressed with your surgery since I joined last year	
July 2021	Total received = 4 Recommend to friends and family: = 2Extremely likely, 1=Likely, =Neither, =Unlikely, 1=Extremely Unlikely	
	Your staff are wonderful <i>The standards of this Practice seem to be becoming ever poorer when it comes to patient care</i>	
August 2021	Total received = 2 Recommend to friends and family: = 2 Extremely likely, 0=Likely, 0=Neither, 0 =Unlikely, 0 =Extremely Unlikely	
September 2021	Total received = 1 Recommend to friends and family: =1 Extremely likely 0=Likely, 0=Neither, 0=Unlikely, 0 =Extremely Unlikely	
October 2021	Total received = 8 Recommend to friends and family: 8= Extremely likely 0= Likely, 0	

	=Neither, 0 =Unlikely, 0=Extremely Unlikely	
	Thank you for all the hard work and kindness Amazing Practice. Everyone is kind and helpful	
November 2021	Total received =5 Recommend to friends and family: 4 = Extremely likely 0=Likely, 0=Neither, 1=Unlikely, 0=Extremely Unlikely	
	Very polite and helpful. A credit to the Surgery. Doctors are excellent.	
December 2021	Total received = 3 Recommend to friends and family: 3= Extremely likely 0 =Likely, 0 =Neither, 0=Unlikely, 0=Extremely Unlikely	
January 2022	Total received = 2 Recommend to friends and family: 2=Extremely likely 0=Likely, 0=Neither, 0=Unlikely, 0=Extremely Unlikely	
	How extremely kind caring and professional. Credit to the surgery (Alica)	
February 2022	Total received = 21 Recommend to friends and family: 21 =Extremely likely 0 =Likely, 0=Neither, 0 =Unlikely,0 =Extremely Unlikely	
	Thank you for going the extra mile. You deliver an excellent service	
March 2022	Total received = 7 Recommend to friends and family: 6=Extremely likely 0=Likely, 0 =Neither, 0=Unlikely, 1=Extremely Unlikely	
Years Summary	Total received = 71 Recommend to friends and family: 66 (93%) =Extremely Likely 2 (3%) =Likely 0(0%)=Neither 1 (1%)=Unlikely 2 (3%)=Extremely Unlikely 0 (0%)=Don't Know	Thank you for all your comments. Please continue to give us your feedback.

	<i>Includes results received through our website feedback service</i>	
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