

**Dr PAA Wood & Partners**

**Patient Participation Group Meeting**

**Minutes of meeting**

**Wednesday 7<sup>th</sup> October 2020**

**Held via Zoom Online Meeting**

**Present Online:** Val Haylett, Geraldine Comery, Paul W, Dee Coulthurst, Margot Keats, Bill Keats, Glenda Youde, Patricia Fairbrother, Karen Lloyd, “Galaxy tab”

**1. Karen Lloyd from Derby & Derbyshire CCG presented a talk on the “Restoration of Services” during COVID.**

- How services are preparing for winter



FINAL\_STAKEHOLDER\_STATEMENT\_-\_JUC

- A new initiative called NHS 111 First



NHS\_111\_First\_-\_Stakeholder\_Briefing\_1

- Progress with resuming non-covid-19 services



Progress\_with\_resuming\_non-COVID-19\_

You can also find these briefings here: <https://joinedupcarederbyshire.co.uk/news/briefings>.

**Have your say on musculoskeletal services across Derbyshire, i.e. those services that treat sports injuries, lower back pain, complex pain conditions, and follow some surgical procedures**

Derbyshire NHS Derby and Derbyshire Clinical Commissioning Group are wanting to talk to people to understand what we can do to improve musculoskeletal services across Derbyshire.

Musculoskeletal (MSK) physiotherapists provide advice and treatment for a wide range of orthopedic and rheumatologically conditions that affect joints, muscles, ligaments and tendons. In Derbyshire there are currently multiple providers of these services, and it may be confusing for people knowing how to get the right care and treatment. We would welcome your views on what matters to you, to support what the future of MSK physiotherapy services could look like. This is an excellent opportunity to get involved in designing what services might look like in Derbyshire at an early stage.

**2. Minutes of previous meeting held 08/01/2020** – no comments raised

**3. Actions outstanding** - None

**4. Practice Update - Geraldine Comery, Practice Manager**

Only one item raised due to Zoom meetings being restricted to 40 minutes.

We welcome a new Partner, Dr Lakhvinder Dhamrait who joined the Practice on 21<sup>st</sup> September 2020.

Discussion held regarding the excellent feedback the Practice has received regarding it's flu clinic that was run at Allestree Woodlands School. The remaining two Saturday flu clinics are fully booked and the Practice is waiting for further vaccines, which are phased in their deliveries.

## **7 Future PPG Meeting Dates via Zoom Online**

6<sup>th</sup> January 2021 – via Zoom - Speaker Ruth Smith – Arthritis Support

7<sup>th</sup> April 2021 – via Zoom

7<sup>th</sup> July 2021 – via Zoom

6<sup>th</sup> October 2021 – via Zoom

## **Online Arthritis Action Groups**

Arthritis Action Groups are an opportunity for people with arthritis to talk with others and share their tips on how to manage their arthritis and stay active whilst at home, and we actively welcome new attendees. We discuss a variety of self-management techniques. Participants will need to contact us directly for the log in instructions for the meeting, and we have produced 'How To' guides for those not familiar with using Zoom.

Derbyshire & Nottinghamshire: 2pm 19 November 2020

Stoke-on-Trent & Staffordshire: 2pm 12 November 2020

Midlands evening groups: 6pm 26 November 2020

For joining details see <http://www.arthritisaction.org.uk/media-centre/events>

## AOB

Dear PPG member

Andy Kemp, Head of Communications and Engagement at Derby and Derbyshire Clinical Commissioning Group (DDCCG) has written previously to update you on planned working arrangements between DDCCG and PPG colleagues. Andy would like to express his apologies for the delay as the intention was to arrange a meeting towards the end of September to discuss the range of support that PPGs may need both individually and collectively, and to discuss to what extent the CCG and the wider system is able to fulfil these needs given the current scenario. As we are currently still responding to the rapidly changing pandemic situation and this is presenting numerous challenges at a national and local level, it has not been possible to identify the resource for this work as yet.

However, we fully recognise the important contribution of PPG's and we are keen to discuss how we can best work together in the current environment. To that end we have planned two informal virtual engagement sessions for PPG chairs and their members to meet with DDCCG and Joined Up Care Derbyshire (JUCCD) Involvement staff to discuss how we can best support you in the meantime.

These sessions are scheduled to take place on Wed 18<sup>th</sup> November 6.30pm-7.30pm, and Monday 23<sup>rd</sup> November 10.30-11.30 via Microsoft Teams. We have offered two difference sessions for convenience, you only need to attend one. Future dates will be agreed at these meetings.

The agenda for these informal network meetings will be led by you, so we are happy to take suggestions, but for the first session we are happy to start with a presentation about primary care during the pandemic, which was recently presented via our Derbyshire Dialogue sessions. You can find more information about Derbyshire Dialogue <https://www.derbyandderbyshireccg.nhs.uk/have-your-say/derbyshire-dialogue/>. If you would like to find out what's happening in Primary Care during the pandemic, you can register at this link <https://www.surveymonkey.co.uk/r/DDgpservicesoctober>.

We can also give an update on the latest local pandemic information if this was felt to be useful.

To join the informal network meeting:

- Please email me with the session you wish to attend [Karen.lloyd24@nhs.net](mailto:Karen.lloyd24@nhs.net) and I'll ensure you receive the joining instructions prior to the meeting.
- Please let me have any questions, or suggestions for the agenda, and we will try to accommodate these. You do not have to make any suggestions.

Prior to each meeting there will be a 30 minute technical questions session for anyone who has not used Microsoft Teams before. So you can sign in and find out how to use the platform, or if you have any technical issues we can try to resolve them prior to the start of the meeting. The joining instructions will tell you how to join the meeting in the first instance.

If you would like information on other opportunities available that you can get involved in go to our 'Get Involved' page on the JUCCD website <https://joinedupcarederbyshire.co.uk/get-involved>

Kind regards  
Karen

Karen Lloyd (née Ritchie) | Head of Engagement | Joined Up Care Derbyshire

**End**